

## Oak Harbor Freight Lines ALL Employee Memo for Posting

## 10/11/2023

Recently we received notification from Dayforce that there has been a sizeable increase in direct deposit fraud occurring amongst all payroll service providers. This issue is in no way related to the recent ransomware attack on Oak Harbor. Your peace of mind is important to us; therefore, we are rolling out additional measures to secure your information on the Dayforce website.

- Our payroll team is contacting employees when they make any banking change to verify the changes. It is important that you return our call, as we will not approve the change until we can verify it with you.
- We are adding Security Questions to Dayforce when you Log In, this will occur within the next week. Please see the included Flyer for instructions.
  - Your password will be reset.
  - You will be prompted to set up security questions.
- Oak Harbor is offering employees 6 months of free credit monitoring service. Allstate Identity Protection has been selected to provide this service.
  - o We have submitted employee names and basic contact information to Allstate.
  - No confidential information was provided by OHFL, you will need to provide that level of information when you sign up.
  - o If you want the credit monitoring service, you will need to sign up directly with Allstate. Information on how to do so is attached.